



APPLICATION FORM FOR CERTIFICATE EXAMINATION IN CREDIT CARDS FOR BANKERS - JUNE 2012
TO BE SUBMITTED TO THE RESPECTIVE ZONAL OFFICES ONLY, FOR ADDRESS REFER ATTACHED INSTRUCTIONS PAGE

(Please read the important instructions given in attached sheet before filling up this form)

(All fields are to be compulsorily filled up)

MEMBERSHIP NUMBER/REGISTRATION NUMBER, NAME (Capital Letters), ADDRESS FOR COMMUNICATION, DATE OF BIRTH, MOBILE / TEL.NO., E-MAIL, QUALIFICATION, PROOF OF IDENTITY, CENTRE CODE, CENTRE NAME

N.B.: Only online Examination will be conducted. In case of a centre where there are less than 10 candidates, Institute will allot the nearest centre.

EXAMINATION / REGISTRATION FEE : Refer instruction No. 4

PAYMENT DETAILS: For payment by DEMAND DRAFT/PAY ORDER:

Table with 4 columns: DD NUMBER, DD DATE, AMOUNT, DRAWEE BANK & BRANCH

For payment by CASH AT SBI / AXIS BANK BRANCHES (Please enclose part of challan for IIBF containing receipt stamp of SBI / AXIS Bank)

Table with 4 columns: SLIP NUMBER, DATE, AMOUNT, BANK & BRANCH ADDRESS

DECLARATION

Examination Application Form once submitted cannot be withdrawn and fees paid will not be refunded/ adjusted. I am a member of Indian Institute of Banking & Finance and I have read the Rules and Regulations and other instructions governing the above examination and I agree to abide by the said Rules, Regulations and Instructions.

In case of online examination I understand that:

- a) Though Institute will be taking all necessary precautions to conduct the examination smoothly it is possible that some candidates may not be able to appear/complete the examination normally on account of technical/administrative failure of the Computer System.
b) If the technical/administrative failure could be rectified within manageable time (maximum 30 minutes), then candidate/s will be requested to re-start the examination on the same day in the same test centre, by serving the same question paper with balance time left or with different question paper with full duration.
c) If the technical/administrative problem cannot be rectified within manageable time (maximum 30 minutes), then if possible, the candidate/s will be shifted to the nearby test centre and they will be served the same question paper with balance time left or with different question paper with full duration.
d) If options mentioned at (b) and (c) are not possible, then re-examination will be conducted separately for such candidates on a suitable future date for the affected subject/s.

PLACE:

DATE :

SIGNATURE OF THE APPLICANT

CUT HERE

PARTICULARS FOR ISSUING MEMBERSHIP CARD / EXAMINATION IDENTITY CARD

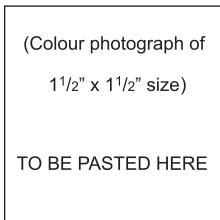
(To be filled in by those who have not received the Membership/Non-member Examination Identity Card)

EXAMINATION APPLIED FOR : CERTIFICATE EXAMINATION IN CREDIT CARDS FOR BANKERS JUNE - 2012 MEMBERSHIP NO./REGISTRATION NO.:

NAME (Capital Letters), NAME OF THE EMPLOYER'S (If applicable)

SPECIMEN SIGNATURE (to be signed in two boxes)

PHOTOGRAPH OF APPLICANT (Two copies)



NOTE (for members): To receive Member's Identity Card, Membership Subscription should not be in arrears.



INDIAN INSTITUTE OF BANKING & FINANCE

CERTIFICATE EXAMINATION IN CREDIT CARDS FOR BANKERS

IMPORTANT INSTRUCTIONS TO THE CANDIDATES

1. Application Form once submitted cannot be withdrawn and fees will not be refunded/adjusted. Eligibility is governed by rules published in the Rules and Syllabus Booklet. For members while applying Examination, Membership Subscription should not be in arrears.
2. Application form should reach the Institute's Zonal Office on or before the last date of receipt of Examination Application Form mentioned in the time table of the Examination. Application Form received after this date will be treated for next examination. Application Forms found defective/incomplete will be rejected.

3. **Proof of Identity :**

Non-members applying for Institute's exams / courses are required to submit a copy of any one of the following documents along with the examination application form. Forms without the same shall be liable to be rejected.

- 1) Photo I/Card issued by Employer or 2) PAN Card or 3) Driving License or 4) Election Voter's I/Card or 5) Passport

4. **EXAMINATION FEES / REGISTRATION FEES :**

a)

	For Members	For Non Members
1st attempt	Rs. 1000/-	@ Rs. 2000/-
Subsequent each attempt	Rs. 500/-	Rs. 1000/-

@ Includes Rs. 500/- towards registration fee.

b) Members may opt any of the following modes for submission of application and making payment of fees :

- 1) Payment by cash in any of the AXIS or SBI Branches, using the payment challan, mentioning the Membership Number and Examination for which applied. Payment challan can be printed from our web site www.iibf.org.in under Courses/Examinations and also available on request at the Zonal Offices. Each payment challan downloaded/obtained from the Zonal Offices can only be used by a single candidate for single payment as each challan is having a unique pay-in-slip Number. Photo copies are not valid.
- 2) Payment by Demand Draft / Payorder in favour of INDIAN INSTITUTE OF BANKING & FINANCE and made payable at Mumbai, Chennai, Kolkata or New Delhi (depending upon the Zonal Office to which the member belongs). Members are also requested to write their membership number & name on back side of the Demand Draft / Payorder.
- 3) For online submission of application form and payment through our web-site www.iibf.org.in, please follow the instructions therein for the purpose.

5. **STUDY MATERIAL:**

Examination fee does not include cost of study material. Please visit www.iibf.org.in to know further details.

The Institute has developed a courseware to cover the syllabus. Candidates are advised to make full use of the courseware and also the updates put on the IIBF website from time to time. However, as banking and finance fields are dynamic, rules and regulations witness rapid changes. Hence, candidates should keep themselves updated on latest developments by going through Master Circulars issued by RBI, visiting the websites of organizations like RBI, SEBI, BIS etc.

6. **EXAMINATION CENTRE:** (Refer Centre List)

(i) Candidates are requested to submit their application forms along with payment to the respective Zonal Office to which they belong. The address of Zonal Offices are as follows :

1. **Eastern Zonal Office:**

Indian Institute of Banking & Finance, 408, "Anandlok", 'A' Block, 4th Floor, 227, Acharya J.C. Bose Road, Kolkata-700 020.
Telephone: 033-22809681/82/83 Fax: 033-22809680 E-mail: iibez@iibf.org.in

2. **Northern Zonal Office:**

Indian Institute of Banking & Finance, 109-113, Vikrant Towers, 1st Floor, 4, Rajendra Place, New Delhi-110 008.
Telephone: 011-25752191/92 Fax: 011-25752193 E-mail: iibnz@iibf.org.in

3. **Southern Zonal Office:**

Indian Institute of Banking & Finance, No.94, Jawaharlal Nehru Road, (100 Feet Road) Opp. To Hotel Ambica Empire, Vadapalani, Chennai-600 026. Telephone: 044-24722990/24727961 Fax: 044-24726966 E-mail: iibsz@iibf.org.in

4. **Western Zonal Office:**

Indian Institute of Banking & Finance, 191-F, Maker Towers, 19th Floor, Cuffe Parade, Mumbai-400 005.
Telephone: 022-22183302/22185134 Fax: 022-22180845 E-mail: iibwz@iibf.org.in

(ii) Candidates should appear for the examination only at the centre where they are working provided there is an examination centre at such place and if there is no examination centre, they should appear at the nearest examination centre. Result of candidate violating this rule or giving wrong information is liable for cancellation.

(iii) The Venue for the examination will be advised while issuing the Examination Admit Letter.

(iv) Request for **change in centre** due to transfer or any other valid reason should reach the Institute 45 days before the commencement of the examination. Any request received thereafter will not be entertained.

(v) No **change of centre** request will be accepted for personal reasons. All the requests in case of change of centre due to transfer, training and deputation etc. should be accompanied by employer's authentication.

The Institute reserves the right to close any of the existing centre/s on account of less number of candidates appearing from that centre or any other reason which it may think fit. In such case, candidates will be advised to appear at the examination from the nearest available centre.

7. **MODE OF EXAMINATION:**

Examination will be conducted under online mode only.

8. Candidates are requested to read the instructions / information about ON-LINE / OFF-LINE examination before appearing for the examinations. The instructions are available on the homepage of Institute's website 'www.iibf.org.in' under the link "INSTRUCTIONS/INFORMATION ABOUT ON-LINE/OFF-LINE EXAMINATIONS OF THE INSTITUTE"

9. ADMIT LETTER :

- i) The Institute's Corporate Office will issue 'Examination Admit Letters' containing details of venue and time of the examination as well as user id, password to be used while appearing at the examination. User id will be the Membership Number of the candidate.
- ii) Permanent Membership Identity Card is issued by the respective Zonal Office at the time of admission as a member or renewal of membership or on receipt of Examination Application Form whichever is earlier.
- iii) The Examination Admit Letter alongwith the Membership Identity Card should be produced to the Examination Authority each time in the examination venue for identification.
- iv) In absence of Examination Admit Letter/ Membership Identity Card, the candidate is liable to be denied permission in the examination venue.
- v) **Admit Letter will be available on our website www.iibf.org.in one week before the date of examination. Candidates who do not receive the admit letter by post may download it from the website.**

10. DECLARATION OF RESULTS :

Provisional score card will be given to candidates immediately at the end of each examination.

The final result of the examination along with the marks secured for each subject will be normally communicated to candidates appeared within two months from the date of conclusion of the examination.

11. FACILITY FOR VERIFICATION OF MARKS:

Facility of verification of marks will not be available since evaluation is computerized.

12. ISSUE OF CERTIFICATES :

Candidates who complete the examination will receive Certificate within six months after the Examination.

13. CONDUCT AND DISCIPLINE IN THE EXAMINATION HALL :

- (i) Candidates should be present at the examination venue at least 15 minutes before the commencement of the examination. No candidate shall be permitted to enter the examination hall after the expiry of 15 minutes from the commencement of the examination.
- (ii) Candidates should ensure that they sign the Attendance Sheet.
- (iii) Candidates should not possess and /or use books, notes, periodicals etc. in the Examination Hall at the time of the examination/or use mathematical tables, slide rules, stencils etc. during the examination. They should hand them over to the Hall Superintendent before the commencement of the examination. **Mobile phones are strictly prohibited in the examination hall.** A candidate found in possession of such unauthorized material during the examination is liable to be proceeded against for adoption of unfair means in the examination in addition to reporting the matter to his/her employers for disciplinary proceedings for the misconduct.
- (iv) Candidates will be permitted to use calculators while appearing for the Examination subject to the following:
Calculators should:
 - (a) be of pocket size and fully portable
 - (b) be silent while in operation
 - (c) be battery operated
 - (d) not be capable of being programmed by the insertion of tapes or otherwise
 - (e) not have print out facilities
 - (f) be of the type upto 6 functions and 12 digits
 - (g) not be capable of retaining / storing data in memory when the same is switched off.Calculators which do not comply with the above conditions and found in possession of candidate during the examination will be confiscated by Examination Supervisors and returned to the candidate at the end of the examination. In case a candidate is found using the calculator not complying with the above conditions in the course of the examination, it will amount to adoption of unfair practice at the examination by the candidate concerned and the Institute shall take such action against the candidate as may be deemed appropriate.
- (v) Communication of any sort between candidates or with outsiders is not permitted and complete silence should be maintained during the examination.
- (vi) No candidate shall impersonate others or allow others to impersonate himself/herself at the examination.
- (vii) No candidate shall misbehave/argue with the Examination Conducting Authorities at the centre.

If any candidate violates any of the above rules, it will be considered to be an act of misconduct and he/she will be liable for punishment mentioned below.

14. PENALTIES FOR MISCONDUCT / UNFAIR PRACTICES :

The Institute shall have the right to impose penalties on any candidate for committing an act of misconduct/unfair practice in respect of any matter affecting the Institute or in respect of any examination conducted by the Institute or disqualifying any candidate who, they have reason to believe has received or given unfair assistance at the examination, and ;

- (i) to cancel the result of such candidate in all or any of the subjects of the examination at which he/she may have appeared;
- (ii) to exclude him/her from future examinations either permanently or for a specified number of examinations;
- (iii) to report his/her name to his/her employer, and ;
- (iv) to take such other action against him/her as the Institute shall in their sole discretion deem fit and the decision of the Institute shall be final and binding on the candidate concerned.

The Institute shall also have right to cancel results of any subsequent examination at which the candidate may have appeared if such examination falls within the exclusion period in the penalty, as by reason of imposition of such a penalty of exclusion from the future examination, the candidate would not have been eligible to appear at such subsequent examinations.

In the event of any dispute between the Institute and the member, only Competent Courts in Chennai, Kolkata, New Delhi or Mumbai alone have the jurisdiction to entertain the dispute.



INDIAN INSTITUTE OF BANKING & FINANCE

TIME TABLE FOR CREDIT CARDS FOR BANKERS

EXAMINATION JUNE - 2012

Last Date for receipt of Examination Application Form at the Zonal Office

31st MARCH 2012

Examination Date	Time
10/06/2012 SUNDAY	Will be given in the Admit Letter

The Examination venue and time will be advised to individual candidates by a separate communication.

IMPORTANT NOTE FOR CANDIDATES DESIROUS TO APPLY FOR MORE THAN ONE EXAMINATION :

Institute is conducting certain examinations simultaneously on the same day. Candidates are, therefore, requested to see the time table carefully and apply for only one examination scheduled to be conducted on a date given in the time table.

Admit Letter will be available on our Website www.iibf.org.in one week before the date of examination. Candidates who do not receive the Admit Letter by post may download it from the website.

EXAMINATION CENTRES AND THEIR CODE NUMBERS

EASTERN ZONE		NORTHERN ZONE		SOUTHERN ZONE		WESTERN ZONE	
Centre Code	Centre Name	Centre Code	Centre Name	Centre Code	Centre Name	Centre Code	Centre Name
48	GAUHATI	387	AMRITSAR CITY	13	HYDERABAD	98	AHMEDABAD
85	PATNA	395	JULLUNDUR	31	SECUNDERABAD	100	BARODA
87	RANCHI	397	LUDHIANA	34	TIRUPATI	119	RAJKOT
370	BHUBANESHWAR	402	PATIALA	35	VIJAYAWADA	120	SURAT
568	KOLKATA	501	AGRA	36	VISAKHAPATNAM	256	BHILAI
582	SILIGURI	503	ALLAHABAD	191	BANGALORE	257	BHOPAL
		514	DEHRADUN	207	HUBLI	266	GWALIOR
		521	GHAZIABAD	214	MANGALORE	268	INDORE
		530	KANPUR	233	CALICUT	269	JABALPUR
		533	LUCKNOW	236	ERNAKULAM	279	RAIPUR
		555	VARANASI	247	THIRUVANANTHAPURAM	301	AURANGABAD
		603	CHANDIGARH	457	COIMBATORE	303	VASAI
		610	NEW DELHI	467	CHENNAI	306	MUMBAI
				468	MADURAI	313	KALYAN
				477	SALEM	314	KOLHAPUR
				480	TIRUCHIRAPALLI	317	NAGPUR
						319	NASHIK
						322	PUNE
						329	THANE
						334	NAVI MUMBAI (VASHI)
						428	JAIPUR
						433	JODHPUR
						434	KOTAH
						442	UDAIPUR
						619	PANAJI