



INDIAN INSTITUTE OF BANKING AND FINANCE
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**Webinar
on
“Conflict Resolution
and Stress
Management in
Banks”**

5th October, 2023



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As part of its Member Education Series, Indian Institute of Banking & Finance (IIBF) organizes seminars / webinars on contemporary topics to spread a higher level of awareness amongst bankers about the important developments happening in the banking and finance domain. This time, the Institute will be convening a webinar in the form of a Panel Discussion on the thought-provoking and contemporary topic of “*Conflict Resolution and Stress Management in Banks*”.

The webinar is scheduled on 5th October 2023 (Thursday) from 3:00 pm to 4:00 pm.

The distinguished panellists for the webinar will be:

1. Shri Babuji K, Principal, Reserve Bank of India Staff College, Chennai
2. Smt. Suranjana Dutta, CGM & Head (Strategic Training Unit), State Bank of India
3. Shri Sangram Pradhan, HR Head-Support Services, Yes Bank Ltd.

Registration will be mandatory to attend the webinar. The link to register for the webinar is:

https://zoom.us/webinar/register/WN_yfwdoEOtQMO1mcmIb_IKeg