



INDIAN INSTITUTE OF BANKING & FINANCE

(ISO 21001:2018 Certified)

Online Training Program on

India's Digital Personal Data Protection Act, 2023: Implications for Banks

On August 3-4, 2026



“Individual participant can also register for the programme at their own cost”

Program Co-ordinator:

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**Indian Institute of Banking & Finance,
Professional Development Centre- Bengaluru**

Website: www.iibf.org.in



“India’s Digital Personal Data Protection Act, 2023: Implications for Banks”

BACKGROUND

During its 98 years of service, IIBF has emerged as a premier institute in the banking industry. Considering the emerging requirements of the bankers in the dynamic environment, IIBF has been offering certification courses and training programmes to the banking professionals.

The training programs are designed in consultation with the industry experts and human resources personnel with an endeavour to address the skill gaps on a continuous basis. The regular offerings in varied areas prepare the banking professionals ahead of the impending change.

IIBF offers virtual training programmes for its Blended Certification courses and many other programmes to facilitate learning across the country.

IIBF also has state-of-the-art training facilities at its Leadership Centre at Mumbai. The Professional Development Centres (PDCs) at Delhi, Chennai, Kolkata Mumbai, Bengaluru, Guwahati and Lucknow cater to the increasing demand for the focused training programmes.

PURPOSE

The Banking Industry is undergoing transformation at an unprecedented pace. A future ready bank needs to be financially, operationally, and organisationally resilient.

Organisations must have the capacity and resilience to protect themselves from adverse incidents and shield their balance sheets. To achieve organisational resilience, banks need to continuously evolve by standardising policies, processes, organisational culture and governance. They must also be flexible enough to encourage diverse ideas and innovations within the organisation.

The young banking professionals are getting immense opportunities to exhibit leadership skills at an early stage of their careers. They have to foresee the changes, adapt quickly to the requirements and guide the teams towards organisation goals in a time bound manner.

As management guru Mr. Peter Drucker has mentioned “Leadership must be learned and can be learned”.

The leadership is influencing people by providing purpose, direction, and motivation. And, the most effective means of influencing people is through communication.

CONTENT OVERVIEW

- Overview of India's Digital Personal Data Protection Act, 2023
- Key concepts: Personal Data, Digital Personal Data, Data Principal, Data Fiduciary and Data Processor
- Relevance of DPDP Act for Banks and Financial Institutions
- Collection, processing, storage and sharing of customer data
- Consent, notice and purpose-based use of personal data
- Obligations of Banks as Data Fiduciaries
- Customer rights under the DPDP Act
- Handling correction, updating, grievance and erasure requests
- Data privacy risks in banking operations, digital banking and outsourcing
- Role of vendors, FinTech partners, recovery agents and service providers
- Personal data breach: identification, escalation and reporting
- Penalties, compliance risks and reputational impact
- Data protection safeguards, access control and accountability
- DPDP implementation roadmap for branches and departments
- Practical case studies and banking-related scenarios

METHODOLOGY

Lectures will be done by faculty members of IIBF, Amity Business school and also by Industry specialists. Highly interactive sessions using Presentation Deck, Exercises, Real-life Cases, Role-plays and focussed group discussions and Activities.

TARGET GROUP

Managers/Team leaders in branches, departments of the organization.

A Certificate of Participation will be awarded upon successful completion of the Training Program

DURATION

2 day

FEES:

Non-Residential Program Fee (Training Fee):

Particulars	Amount (₹)
Fee per Day	₹2,500
GST @ 18% per Day	₹450
Total for 1 Day	₹2950
Fee for 2 Days	₹5000
GST @ 18% for 2 Days	₹900
Total Payable (3 Days)	₹5900



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NOMINATION FORM FOR ORGANIZATION WHO NOMINATES THE PARTICIPANTS

Program title: “India’s Digital Personal Data Protection Act, 2023: Implications for Banks”

Date: 03-04 August 2026

Programme Type: Online Mode

Details of Nominee(s):

Sl. No	Name	Designation	Branch/ Office	Contact No.	E-mail (PERSONAL MAIL ID)*	E-mail (OFFICIAL MAIL ID)*
1						
2						
3						

Name of Bank/ FI: _____

Address: _____

GST Details of Nominating Bank: _____

UTR Number and date of Fees remitted. -----

Phone of **Nominating** Official: -----E-Mail of **Nominating** Official: _____

(Kindly provide your GST Number in the nomination letter to facilitate raising of invoice)