



INDIAN INSTITUTE OF BANKING & FINANCE

(ISO 21001:2018 Certified)

Training Program on

Operational Risk Management on 17-18 August 2026



“Individual participant can also register for the programme at their own cost”

Program Co-ordinator:

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**Indian Institute of Banking & Finance,
Professional Development Centre- Bengaluru**

Website: www.iibf.org.in



“Training Programme on Operational Risk Management ”

BACKGROUND

During its 98 years of service, IIBF has emerged as a premier institute in the banking industry. Considering the emerging requirements of the bankers in the dynamic environment, IIBF has been offering certification courses and training programmes to the banking professionals.

The training programs are designed in consultation with the industry experts and human resources personnel with an endeavour to address the skill gaps on a continuous basis. The regular offerings in varied areas prepare the banking professionals ahead of the impending change.

IIBF offers virtual training programmes for its Blended Certification courses and many other programmes to facilitate learning across the country.

IIBF also has state-of-the-art training facilities at its Leadership Centre at Mumbai. The Professional Development Centres (PDCs) at Delhi, Chennai, Kolkata Mumbai, Bengaluru, Guwahati and Lucknow cater to the increasing demand for the focused training programmes.

PURPOSE

The Banking Industry is undergoing transformation at an unprecedented pace. A future ready bank needs to be financially, operationally, and organisationally resilient.

Organisations must have the capacity and resilience to protect themselves from adverse incidents and shield their balance sheets. To achieve organisational resilience, banks need to continuously evolve by standardising policies, processes, organisational culture and governance. They must also be flexible enough to encourage diverse ideas and innovations within the organisation.

The young banking professionals are getting immense opportunities to exhibit leadership skills at an early stage of their careers. They have to foresee the changes, adapt quickly to the requirements and guide the teams towards organisation goals in a time bound manner.

As management guru Mr. Peter Drucker has mentioned “Leadership must be learned and can be learned”.

The leadership is influencing people by providing purpose, direction, and motivation. And, the most effective means of influencing people is through communication.

CONTENT OVERVIEW

- Foundations of Operational Risk Management - Covers definition, scope, regulatory guidelines, ORM policies, and the importance of fostering a strong risk culture.
- Fraud Risk & Regulatory Compliance - Explores banking fraud types, FRM framework, reporting obligations, and preventive measures for KYC/AML-related risks.
- Technology & Cybersecurity Risks - Highlights IT risk governance, cyber fraud techniques, data protection strategies, and awareness initiatives.
- Operational Risk Tools & Processes -Introduces RCSA, KRIs, three lines of defense, and transaction monitoring with AML alerts and red flag detection.
- Special Focus Areas & Case-Based Learning - Covers outsourcing risks, third-party compliance, data breach prevention, and practical fraud/cyberattack case studies.

METHODOLOGY

Lectures will be done by faculty members of IIBF, and also by Industry specialists. Highly interactive sessions using Presentation Deck, Exercises, Real-life Cases, Role-plays and focussed group discussions and Activities.

TARGET GROUP

Managers/Team leaders in branches, departments of the organization.

A Certificate of Participation will be awarded upon successful completion of the Training Program

DURATION

2 days from - Timings 10:00 a.m. to 5.15 p.m.

FEES:

Non-Residential Program Fee (Training Fee):

Particulars	Amount (₹)
Fee per Day	₹3,500
GST @ 18% per Day	₹630
Total for 1 Day	₹4,130
Fee for 2 Days	₹7000
GST @ 18%	₹1260
Total Payable (2 Days)	₹8260

Residential Program Fee (Lodging +Training)

Occupancy Type	Rate per Day	Lodging for 3 days (A)	Total Lodging for 3 Days(Inclusive of 18% GST)	Training Fee (2 days) (B)	Training Fee(including GST)	Lodging+Training(Total Payable)	Total Payable (inclusive of GST)
Single Occupancy	₹3500	₹10,500	₹12,390	₹7000	₹8,260	₹17,500	₹20,650
Double Occupancy	₹2500	₹7,500	₹8,850*	₹7000	₹8,260	₹14,500	₹17,110

**Note: The aforementioned fees are inclusive of lodging and boarding for the full duration of the program.*

***Fee calculated for 3 days including one day prior to the training.*

- **Early Check-in Charges:** In case of early check-in, an additional boarding and lodging charge will be applicable.
- **Check-in/Check-out Timings:** 2 PM Check in and 11AM Check out



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NOMINATION FORM FOR ORGANIZATION WHO NOMINATES THE PARTICIPANTS

Program title: “Operational Risk ”

Date: 17th -18th August 2026

Programme Type: Physical Mode

Details of Nominee(s):

Sl. No	Name	Designation	Branch/ Office	Contact No.	E-mail (PERSONAL MAIL ID)*	E-mail (OFFICIAL MAIL ID)*
1						
2						
3						

Name of Bank/ FI: _____

Address: _____

GST Details of Nominating Bank: _____

UTR Number and date of Fees remitted. -----

Phone of **Nominating** Official: -----E-Mail of **Nominating** Official: _____

(Kindly provide your GST Number in the nomination letter to facilitate raising of invoice)