INDIAN INSTITUTE OF BANKING & FINANCE

(An ISO 21001:2018 Certified)

TRAINING PROGRAMME

ON

DPDP Edge: Compliance, Risk & Digital Trust in Banks & NBFCs (Physical Classroom Session)

23.07.2026 & 24.07.2026 (Thursday & Friday)

Coordinated by:

Indian Institute of Banking & Finance,
Professional Development Centre (PDC), South Zone,
94, Jawaharlal Nehru Road
Vadapalani, Chennai - 600 026

For Details & Nomination, please contact:

Individuals can also register for the programme at their own cost

Mr. G . Padmanaban Head – PDC, South Zone, Chennai Phone: +91- 44 – 23721429 Mobile: 7397240035 E-mail: head-pdcsz@iibf.org.in	Ms. Priya Maria A Senior Executive, PDC-South Zone, Chennai Phone: +91- 44 -24722990 Mobile: +91 9566274128 E-mail: se.pdcsz1@iibf.org.in	Mr Harinadh Nethinti Junior Executive, PDC-South Zone, Chennai Phone: +91- 44 -24722990 Mobile : 8317550652 E-mail : je.pdcsz2@iibf.org.in

BACKGROUND

During its 98 years of service, IIBF which is an "Institute of the Bankers, for the Bankers and by the Bankers", has emerged as a premier institute in banking and finance education. Considering the emerging requirements of the bankers in the ever changing dynamic environment, IIBF has been providing training to bankers in select areas. IIBF has world class training facilities at its Leadership Development Center, Mumbai. It also has seven Professional Development Centres (PDCs) at Chennai, Delhi, Kolkata, Mumbai, Guwahati, Lucknow & Bengaluru.

PURPOSE

The Digital Personal Data Protection (DPDP) Act, 2023 marks a significant milestone in India's data privacy landscape and has far-reaching implications for banks and financial institutions that collect, process, store, and share large volumes of customer data. With increasing digitization of financial services, institutions must ensure that personal data is handled responsibly, securely, and in compliance with regulatory requirements. The programme aims to provide participants with a comprehensive understanding of the DPDP Act and its relevance to the banking and financial services sector.

The programme will equip participants with practical knowledge of key provisions of the Act, including consent management, data fiduciary obligations, rights of data principals, data breach reporting, grievance redressal mechanisms, and penalties for non-compliance. Through industry-specific examples, case studies, and implementation insights, participants will learn how to align their existing policies, processes, and technology frameworks with the requirements of the DPDP Act.

The programme further seeks to strengthen the capability of banks and financial institutions to build a culture of privacy, enhance customer trust, and mitigate legal, operational, and reputational risks arising from data protection failures. It will enable professionals across business, operations, compliance, risk management, information security, audit, and customer service functions to effectively contribute to their institution's data governance and compliance journey in the evolving digital ecosystem.

⚖️ Key Provisions Covered

The programme will equip participants with practical knowledge of:

- ✅ Consent Management
- ✅ Data Fiduciary Obligations
- ✅ Rights of Data Principals
- ✅ Data Breach Reporting
- ✅ Grievance Redressal Mechanisms
- ✅ Penalties for Non-Compliance

🏢 Industry-Focused Implementation Insights

Through industry-specific examples, case studies, and implementation insights, participants will learn how to align their existing policies, processes, and technology frameworks with the requirements of the DPDP Act.

🛡️ Building a Culture of Privacy

The programme seeks to strengthen the capability of banks and financial institutions to build a culture of privacy and enhance customer trust.

⚠️ Risk Mitigation and Compliance

Participants will gain insights into mitigating:

- Legal Risks
- Operational Risks
- Reputational Risks
  arising from data protection failures.

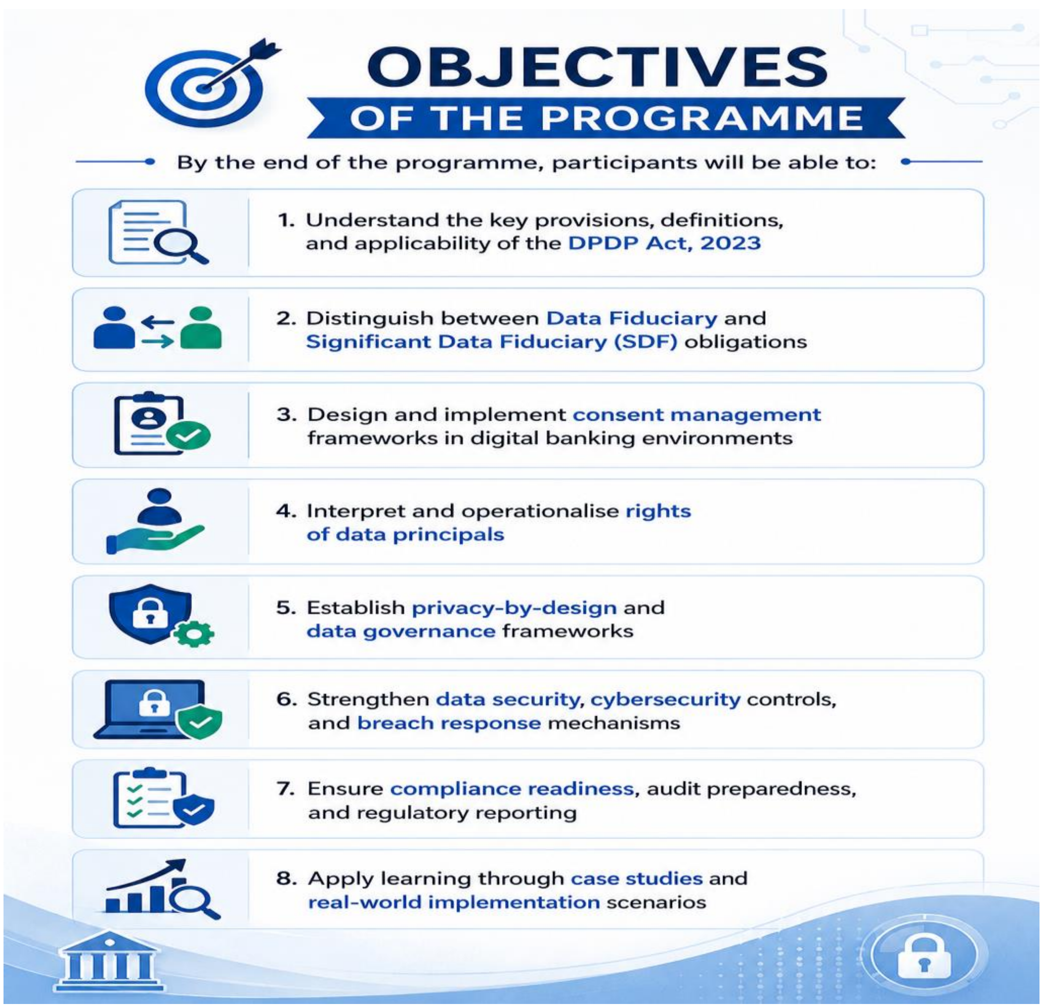
👥 Who Will Benefit?

The programme will enable professionals across:

- Business Functions
- Operations
- Compliance
- Risk Management
- Information Security
- Audit
- Customer Service

to effectively contribute to their institution's data governance and compliance journey in the evolving digital ecosystem.

To equip officers of banks and financial institutions with a comprehensive understanding of the Digital Personal Data Protection (DPDP) Act, 2023 and enable them to build robust data governance, privacy and compliance frameworks aligned with regulatory expectations. The programme aims to bridge the gap between legal provisions and practical implementation in the BFSI ecosystem.



CONTENT OVERVIEW

📚 **The programme is structured into 8 focused sessions covering:**

🛡️ **1. Cybercrime in Banking and Significance of Law and Technology, I.T. Act and Other Acts Impacting Banking**

- Technology penetration in banking and emerging threats
- Modus Operandi in various types of bank frauds
- Online remittances and the crime prone areas
- I.T. Act 2000, I.T. Amendment Act 2008 – Genesis, purpose and objectives of the Act
- PMLA, BNS Act, PSS Act impacting bankers
- Provisions of the Act concerning bankers

⚖️ **2. DPDP Foundations & Applicability, Data Fiduciary & SDF Governance**

- Legal framework, objectives, and key definitions
- Applicability across BFSI ecosystem
- Alignment with global standards (GDPR overview)
- Classification thresholds and criteria
- Roles of Data Fiduciaries, Processors
- SDF requirements: DPO, DPIA, Data Auditors

📋 **3. Consent & Data Principal Rights**

- Notice design and consent lifecycle
- Consent withdrawal and consent managers
- Rights: access, correction, erasure, grievance redressal

🏗️ **4. Data Governance & Privacy-by-Design**

- Data lifecycle management and minimisation
- Embedding privacy in systems and applications
- Record retention and accountability frameworks

🔒 **5. Cyber Security Controls and Safeguards**

📝 **6. Record Keeping, Audit Readiness and Report Obligations**

📱🤖 **7. Digital Channels, FinTech & AI Risks**

- Data protection in mobile apps, ATMs, digital channels
- Third-party/fintech risk management
- AI, chatbots, and automated decision-making risks

⚡⚖️ **8. Emerging Legal Scenario – Case Studies & Implementation Roadmap**

- Emerging threats from increasing use of crypto currencies that may impact the BFSI sector
- Industry use cases and challenges
- Best practices in BFSI
- Practical roadmap for DPDP compliance

🛠 Methodology	👥 Suggested Target Group (Role Holders)
🧑‍🏫 **Expert-led sessions with regulatory and industry insights**	🏢 **Business & Operations**• Branch Managers / Operations Heads• Customer Relationship Managers• Digital Banking & Channel Managers
📚 **Case studies & real-life examples from banking and fintech sectors**	⚖ **Risk, Compliance & Audit**• Compliance Officers• Risk Management Officers• Internal / Concurrent Auditors• Inspection & Vigilance Officials
👥 **Group discussions & scenario analysis**	💻 **Technology & Data Functions**• IT / Information Security Officers• CISO Office / Cybersecurity Team members• Data Governance / Data Management Teams• Digital Transformation Officers
📝 **Hands-on exercises (Consent design, DPIA basics, compliance checklist)**	🎯 **Specialised Roles**• Proposed / **Designated Data Protection Officers (DPOs)**• Legal & Regulatory Affairs Officers• FinTech Partnership / Vendor Management Teams• Product Managers (Digital Products, Apps, Platforms)
🔐 **Illustrative demos of digital consent and privacy frameworks**	
💬 **Q&A and peer learning for experience sharing**	
🧰 **Templates & toolkits for immediate workplace application**	

💰 TRAINING FEE

Rs.7,000/- plus GST @18% aggregating to Rs.8,260/- per participant

📄 *In case of TDS deduction, please send us TDS certificate*

Programme fees may be remitted to the credit of Institute's account as given below:

- ✓ Name of the Bank branch: State Bank of India, Vidya Vihar(West), Mumbai.
- ✓ Account no: **37067835882** IFSC code: **SBIN0011710**
- ✓ PAN No: AAATT3309D and GSTIN No. 33AAATT3309D2ZY

(Kindly provide your GST Number in the nomination letter to facilitate raising of invoice)

TRAINING VENUE

Indian Institute of Banking & Finance,
Professional Development Centre, South Zone,
94, Jawaharlal Nehru Road
Vadapalani, Chennai -600 026

The programme is Non-residential. Lunch and snacks will be provided to the participants by the Institute.

Participants have to arrange their overnight stay on their own / by their respective Banks.

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Nomination Form (for Banks/FIs & Other Organisations)

Programme Title: DPDP Edge: Compliance, Risk & Digital Trust in Banks & NBFCs
Date: 23.07.2026 & 24.07.2026 (Thursday & Friday)
Programme Type: Physical Classroom Session

Participants Nominated:

Sl. No	Name (Mr./Ms./Mrs.)	Designation	Branch /Office	Mobile No. and Land Line No.	E-mail
1					
2					
3					
4					

Name of the Bank/FI	:
Address	:
GST No	:
PAN No	:
Phone/Mobile Number of Nominating Official :	
E-Mail ID of Nominating Official	:

Fee

Rs.7,000/- plus GST @18% aggregating to **Rs.8,260/- per participant**

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Please send your nominations at the earliest to:

Mr. G . Padmanaban **Head – PDC, South Zone, Chennai** **Phone: +91- 44 – 23721429** **Mobile: 7397240035** **E-mail: head-pdcsz@iibf.org.in**	**Ms. Priya Maria A** **Senior Executive, PDC-South Zone, Chennai** **Phone: +91- 44 -24722990** **Mobile: +91 9566274128** **E-mail:** se.pdcsz1@iibf.org.in	**Mr Harinadh Nethinti** **Junior Executive, PDC-South Zone, Chennai** **Phone: +91- 44 -24722990** **Mobile : 8317550652** **E-mail : je.pdcsz2@iibf.org.in**

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Nomination Form (for Self-Sponsored Candidates)

Programme Title: DPDP Edge: Compliance, Risk & Digital Trust in Banks & NBFCs
Date: 23.07.2026 & 24.07.2026 (Thursday & Friday)
Programme Type: Physical Classroom Session

Details of the candidate:

Sl. No	Name (Mr./Ms./Mrs.)	Designation	Branch /Office	Mobile No. and Land Line No.	E-mail
1					

Fee

Rs.7,000/- plus GST @18% aggregating to **Rs.8,260/- per participant**

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